



Requesting CHRS Recruiting Access

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Introduction

This guide will detail the process of requesting elevated access to CHRS Recruiting. This process is conducted using the HR Access Request Form (ARF). When a user fills out the HR ARF Form to request more access, the form is first routed to their immediate supervisor for approval, then to the requestor for approval, then to HRDI for verification and approval, and lastly to IT to make the necessary adjustments in PeopleSoft. Sometimes the user may first require training before access is granted (depending on the level of access they are requesting). The changes IT makes in PeopleSoft are moved to a nightly file, which is eventually migrated from PeopleSoft to CHRS Recruiting overnight. A users' access will be updated once this process is complete. Please note, it may take up to a week to change a user's access.

Navigating to the HR Access Request Form

The HR Access Request form can only be properly completed from a campus-connected computer using Safari or Internet Explorer. Please use the following steps to access this form.

1. Titan Online

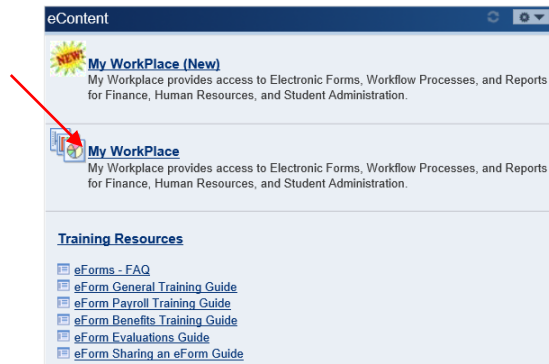
Open either Safari or Internet Explorer from a campus-connected computer and log into Titan Online.



2. eContent

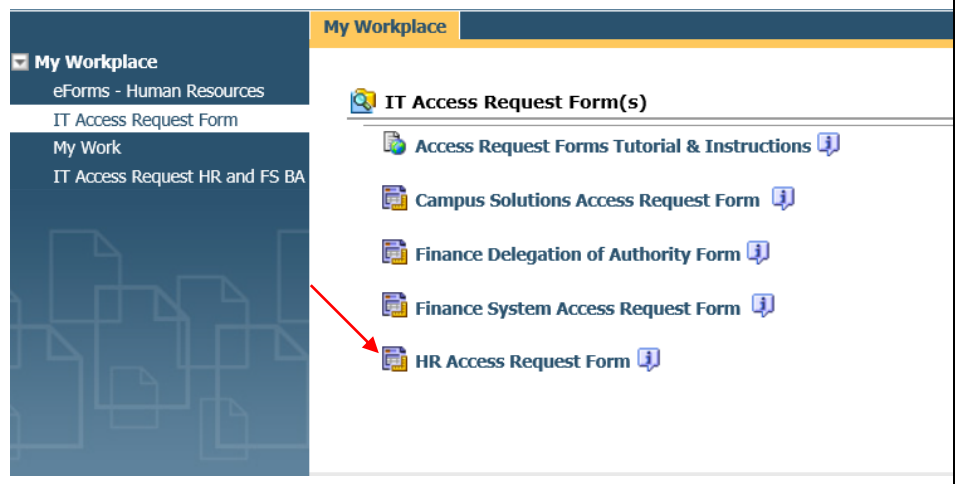
In the "eContent" section of Titan Online, select "My Workplace."

The "eContent" section can be found on the left-hand side of Titan Online when scrolling down.



3. Select the HR Access Request Form

Select "IT Access Request Forms" from the "My Workplace" Menu, and then select "HR Access Request Form."



Complete the HR Access Request Form

1. The HR Access Request Form

The HR Access Request Form will pop-up in a new window.

Please note that if an incompatible browser is used, or an off-campus computer is used to access this form, the "Launch" button will not populate above the form.

The screenshot shows the 'California State University, Fullerton Human Resources Access Request Form'. It includes fields for Employee Information (Employee ID, First Name, Last Name, Department Name, Title, Division, Campus E-mail, Department ID, Campus Extension, Appropriate Administrator), Account Action Request (New User, Existing User, Change Department), Types of access (Distributed User, Central User), Human Resources Distributed Roles (checkboxes for various roles like Student Appointment Processing, Receives Confirmation Tickets via Email, etc.), and Human Resources Core/Central Roles (checkboxes for FAR Mgmt, FAR Staff, Benefits, etc.). There are also 'Add' and 'Remove' buttons for each role list and a 'Select' button for DeptID(s).

2. Employee Information

Enter your CWID in the Employee ID field to populate the top portion of this form.

Employee Information			
Employee ID: (CWID)	<input type="text"/>	Campus E-mail:	<input type="text"/>
First Name:	<input type="text"/>	Last Name:	<input type="text"/>
Department Name:	<input type="text"/>	Department ID:	<input type="text"/>
Title:	<input type="text"/>	Campus Extension:	<input type="text"/>
Division:	<input type="text"/>	Appropriate Administrator:	<input type="text"/>
<input type="checkbox"/> Permanent <input type="checkbox"/> Temporary If Temporary, List Appointment End Date: <input type="text"/>			
<input type="checkbox"/> Faculty <input type="checkbox"/> Staff <input type="checkbox"/> Management <input type="checkbox"/> Student <input type="checkbox"/> Other <input type="text"/>			

3. Account Action Request and Type of Access

- A. Select all appropriate Account Action Request options
- B. Select "Distributed User" for "Types of Access"

Account Action Request (check all that apply)		
<input type="radio"/> New User	<input type="radio"/> Existing User	<input type="radio"/> Change Department
Types of access: <input type="radio"/> Distributed User	<input type="radio"/> Central User	

6. Submit the HR Access Request Form

When the form is complete, please select "Launch" at the top of the browser window. This will kick off the approval workflow for your HR Access Request Form.



HR Access Request Form Approval Process

The HR Access Request form will now be routed for approval. The workflow of approvals is as follows:

1. Immediate Supervisor
2. Employee requesting the access
3. HRDI
4. Information Technology (including training, if applicable)

The user may first require training before access is granted (depending on the level of access they are requesting). The changes IT makes in PeopleSoft are then moved to a nightly file, which is eventually migrated from PeopleSoft to CHRS Recruiting overnight. A users' access will be updated once this process is complete. It may take up to a week to change a user's access.