Libraries of the Future Taskforce
CSU LA Basin Pilot Project

Council of Presidents
February 12-13, 2013
Developing Cost-Effective Library Services and Resources for Student and Faculty Success in the 21st Century

LOFT Priorities

1. Develop a multi-campus collection management strategy

2. Focus library services on student learning outcomes, retention, graduation rates and faculty success in the classroom and through research
Timeline

• Monthly meetings in-person and on-line
• Developed an RFP for various library functions
  • Pre-approved various vendors and consultants for work in the short and long term.
  • Hired a consulting firm for collection management analysis (Sustainable Collection Services – SCS)
• Toured 3 LA Basin Libraries
• Held faculty focus groups
• Collaborated with COLD on assessment priorities
• Draft report on progress and recommendations
• **Background** - CSU Libraries have been on the forefront of innovation delivering shared digital library services for many years

• **Re-Visioning the CSU Libraries** - Continued innovation is essential for effective academic and student success programs

1. Print Collection Management (First Priority)
2. Transforming Library Facilities and Services
3. Systemwide library assessment of learning outcomes, and overall graduation initiative priorities
4. Expanding Shared Services including technology
• **Background**
  - CSU’s Digital Library Services currently produces $11.6M per year in cost savings systemwide through collective purchasing.
  - Shared Services result in exemplary practices and cost avoidances of an estimate $4.8 million.
  - Efficiencies Through Innovation result in improved services at reduced costs.
  - Interlibrary Loan Shared Service allows the CSU to share its print collection. 660,000 interlibrary loan requests annually. Systemwide delivery service (including UC) results in a savings of $100K annually.
Phase 1

- LA Basin Libraries began their print collection analysis by title and holding for redundancy and usage across the CSU
  - Deselection strategies
  - Retention strategies
  - Access Strategies
  - Acquisition Strategies
- Campus Vision Statements Developed
- Engage remaining 17 CSU libraries in the print collection analysis
## Preliminary Findings - Circulation

<table>
<thead>
<tr>
<th>CSU Library Title-Holding Counts</th>
<th>6 LA Basin Libraries</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 All Title Holdings - Filtered</td>
<td>3,575,321</td>
<td>100%</td>
</tr>
<tr>
<td>2 Total Circulation = 0 times</td>
<td>1,161,359</td>
<td>32%</td>
</tr>
<tr>
<td>3 Total Circulation = 1 to 3 times</td>
<td>1,071,029</td>
<td>30%</td>
</tr>
<tr>
<td>4 Total Circulation = 4 to 9 times</td>
<td>699,350</td>
<td>20%</td>
</tr>
<tr>
<td>5 Total Circulation = 10+ times</td>
<td>643,583</td>
<td>18%</td>
</tr>
<tr>
<td>6 Last Circulation after 2010</td>
<td>501,890</td>
<td>14%</td>
</tr>
<tr>
<td>7 Last Circulation after 2007</td>
<td>914,325</td>
<td>26%</td>
</tr>
<tr>
<td>8 Last Circulation after 2005</td>
<td>1,157,845</td>
<td>32%</td>
</tr>
</tbody>
</table>
## Preliminary Findings - Redundancy

<table>
<thead>
<tr>
<th>CSU Library Print Book Title-Holding Counts</th>
<th>6 LA Basin Libraries</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>1  All Title Holdings</td>
<td>3,575,321</td>
<td>100%</td>
</tr>
<tr>
<td>2  Title-holdings stored in 1 library</td>
<td>978,728</td>
<td>27%</td>
</tr>
<tr>
<td>3  Title-holdings stored in 2 libraries</td>
<td>717,012</td>
<td>20%</td>
</tr>
<tr>
<td>4  Title-holdings stored in 3 or more libraries</td>
<td>1,879,581</td>
<td>53%</td>
</tr>
<tr>
<td>Title-holdings stored in 3 libraries</td>
<td>630,176</td>
<td>18%</td>
</tr>
<tr>
<td>Title-holdings stored in 4 libraries</td>
<td>556,887</td>
<td>16%</td>
</tr>
<tr>
<td>Title-holdings stored in 5 libraries</td>
<td>445,660</td>
<td>12%</td>
</tr>
<tr>
<td>Title-holdings stored in 6 libraries</td>
<td>246,858</td>
<td>7%</td>
</tr>
</tbody>
</table>
Opportunities for deselecting books

<table>
<thead>
<tr>
<th>Volumes</th>
<th>Square Feet</th>
</tr>
</thead>
<tbody>
<tr>
<td>100,000</td>
<td>20,000</td>
</tr>
<tr>
<td>250,000</td>
<td>45,000</td>
</tr>
<tr>
<td>500,000</td>
<td>80,000</td>
</tr>
<tr>
<td>1,000,000</td>
<td>150,000</td>
</tr>
<tr>
<td>2,700,000</td>
<td>405,000</td>
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</tbody>
</table>

Deselection Strategies

• Campuses will determine deselection priorities based on their campus needs
• Campus vision of redesigning their library services and facilities
• Discipline and academic program priorities will be acknowledged and accommodated when possible
• Campuses may choose to become specialized by academic discipline
Phase 2

Recommendations

1. Each campus develops a Vision-Strategy Document

2. A print collection management strategy will be developed and implemented as a combination of campus specific and systemwide strategies
   Shared retention, access, and acquisition strategies are key

3. CSUCO and COLD conduct a spend analysis of all CSU libraries

4. COLD Assessment Team and CSUF Social Science Research Center develop and implement high quality valid and reliable research on library services
1. Launch the Libraries of the Future Implementation
   • Communications and collaboration campaign
   • Program strategy connected with COLD
   • Project management, program support and consulting services provided by CSUCO, ATS
2. Advance Print Collection Management Strategies

- LA Basin campuses will use analyses by SCS to begin implementing deselection, ILL, retention and acquisition strategies
- Remaining 17 campuses begin print collection analysis
- COLD will implement systemwide print collection management strategies for sustaining collection analysis, deselection, retention, access, and acquisitions
- COLD will expand collaboration on physical collection including print journals, special collections and other physical media
3. Transforming Library Facilities and Services

• Campuses will develop their visions and strategies for transforming campus library services and facilities to deliver the benefits for:
  • Students
  • Faculty
  • Institutional operations

• A portfolio of plans for redesigning library facilities and services will be developed and analyzed to identify opportunities for collaborative and shared services projects.
4. Assessment of Library Impact on Student, Faculty and Institution Success

- COLD will develop and implement assessment methods and analyses to produce high quality, valid and reliable reports on the impact of library services on student learning outcomes, retention, and graduation as well as faculty instructional and scholarship/research success.

- The Chancellor’s Office will support the COLD Assessment Taskforce by contracting with the CSU Fullerton Social Science Research Center to design and implement the assessment methods and analyses.
5. Expanding Shared Library Services

- CSUCO and COLD will conduct a spend analysis

- Begin an analysis of and planning for a shared library management system or set of shared systems

- CSU libraries can begin exploring shared cataloging and collaborative electronic resources management workflows to reduce redundancies across the system