

Frequently Asked Questions & Answers for Fall 2024 Newly Admitted Students

1. For newly admitted students: How do I qualify for an Enrollment Administrative Charge deferral?

Answer: Newly admitted students for Fall 2024 may have the \$250 Enrollment Administrative Charge deferred (not a waiver) if they meet the following criteria:

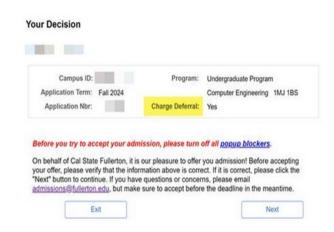
- Have received a Cal State Apply application fee waiver for Fall 2024
- A recipient of a Guardian Scholars Program Scholarship, President's Scholars program Scholarship, or an Athletic Scholarship or if they are a Veteran.
- International student with a full government scholarship

This means that eligible students will not be required to pay the \$250 Enrollment Administrative Charge when they accept their CSUF admission offer. For eligible students, the \$250 Enrollment Administrative Charge will be deferred to a later time when your accepted Fall 2024 financial aid awards are disbursed.

For more information on accepting your CSUF admission offer and the Enrollment Administrative Charge deferral, please visit the website linked below: https://admissions.fullerton.edu/prospectivestudent/acceptancedecision.php

Additionally, all students are notified about the \$250 Enrollment Administrative Charge requirement. As they go through the process of accepting your CSUF admission offer the, portal will verify if they are eligible for the fee deferral as shown below:

If you qualify for an Enrollment Administrative Charge Deferral, next to "Deposit Deferral" it will say "Yes" as seen below.



2. For newly admitted students: When will I receive a financial aid offer letter?

Answer: Newly admitted students for the Fall 2024 semester who have submitted a 2024-25 California Dream Act Application (CADAA) or Free Application for Federal Student Aid (FAFSA) *and* listed CSUF as a school of attendance on their financial aid application can expect to receive an estimated financial aid offer letter <u>beginning late</u> **April 2024.**

Please note that students:

- Must be admitted to CSUF
- Must submit a 2024-25 CADAA or FAFSA
 - CSUF's federal school code is 001137

3. For newly admitted and continuing students: Where can I find my financial aid offer letter?

Answer: Your financial aid offer letter may be found on your online Student Homepage. Please visit <u>CSUF's webpage</u> to log onto your online student portal.

4. For newly admitted students: Do I need to accept the grants on my financial aid offer letter?

Answer: Financial aid grants are automatically accepted on your behalf. This means that we in the Office of Financial Aid will automatically accept the grants you are eligible for on your behalf. Examples of grants automatically accepted for you are the Pell Grant, Cal Grant, and State University Grant.

Please note: <u>Federal Direct Subsidized and Unsubsidized loans</u> must be accepted manually via your online Student Homepage. Student loans are never accepted on your behalf.

- 5. For newly admitted and continuing students: How can I accept loans offered to me? Answer: When accepting loans offered to you, you must first accept them via your online student portal (Student Homepage). Next, you will need to log onto Studentaid.gov to complete the next two steps:
 - Master Promissory Note (MPN)
 - Loan Entrance Counseling

Please note: You must complete the abovementioned steps for the Federal Direct Subsidized or Unsubsidized loans to disburse.

6. For newly admitted and continuing students: How do I know if I need to pay any of my tuition, campus fees, or on-campus housing fees (if applicable) out of pocket?

Answer: As you review your financial offer letter and accept your financial aid awards, please consider your anticipated financial aid. Your accepted awards will be regarded as anticipated financial aid. Additionally, if you plan to borrow loans, you must accept them to be counted as anticipated aid.

Anticipated aid must be enough to cover all tuition and campus fees. If your anticipated financial aid is insufficient, you must pay the difference between your tuition/campus fees and your accepted financial aid to avoid disenrollment.

For more information on Student Business Services' <u>Tuition Install Payment Plan</u> (TIPP), please visit the website linked below:

https://sbs.fullerton.edu/services/payments/TIPP.php

7. For newly admitted and continuing students: How can I apply for PLUS loans?

Answer: To apply for the <u>Parent PLUS loan</u>, students must be enrolled in an undergraduate program at CSUF and be <u>FAFSA-eligible</u> applicants. The Parent (s) of dependent students may apply on <u>studentaid.gov</u>. Please note that California Dream Act applicants are not eligible for this award.

To apply for the <u>Graduate PLUS loan</u>, students must be enrolled in a graduate program (master's or doctorate degree) at CSUF and be <u>FAFSA-eligible</u> applicants. If you are a graduate student and are interested in the <u>Graduate PLUS loan</u>, you may apply on <u>studentaid.gov</u>. Please note that California Dream Act applicants are not eligible for this award.

8. For newly admitted and continuing students: When is the priority deadline for the 2024-2025 CADAA/FAFSA?

Answer: May 2, 2024. However, students are still encouraged to apply after May 2, 2024. <u>FAFSA</u> applicants, in particular, can still be considered for federal aid after the priority deadline.

9. For newly admitted and continuing students: Where can I receive help with my 2024-25 CADAA/FAFSA?

Answer: We encourage you to view our pre-recorded <u>CADAA</u>/<u>FAFSA</u> workshop on <u>YouTube</u> or visit our <u>website</u> for additional information.

10. For newly admitted and continuing students: When is the priority deadline for financial aid document submission?

Answer: The priority deadline for financial aid verification document submission is Friday, May 31, 2024.

11. For newly admitted and continuing students: How can I submit financial aid documents?

Answer: You may submit financial aid documents electronically using the links for specific forms. You may also use our <u>secure electronic document submission platform</u> to upload PDF forms. Lastly, you may mail or fax documents to the address listed on the forms.

12. For newly admitted and continuing students: How can I contact the Office of Financial Aid?

Answer:

Visit us in person – Gordon Hall (GH) – 146

- Office hours:
 - Monday, Tuesday, Thursday, and Friday from 8:00 AM to 5:00 PM
 - Last walk-in at 4:50 PM
 - o Wednesday from 12:30 PM 5:00 PM
 - Last walk-in at 4:50 PM

You can call us at: 657-278-3125

- Monday, Tuesday, and Thursday from 8:00 AM to 6:00 PM
 - o Last call 5:30pm
- Wednesday from 12:30 PM 6:00 PM
 - o Last call 5:30pm
- Friday from 8am to 4:30 PM
 - o Last call 4:30pm

Submit an online inquiry