

Frequently Asked Questions and Answers - January 2024

1. When is the Titan C Payment Deadline for the Spring 2024 semester?

Answer: The Titan C payment deadline will be on January 25, 2024. Students who registered for Spring 2024 courses between January 1-24, 2024 will have the Titan C payment deadline. If your accepted financial aid is not enough to cover your Spring 2024 balance, we encourage you to consider enrolling in the <u>Tuition Installment Payment Plan (TIPP)</u> and make the minimum payment by January 25, 2024. Additionally, students may pay the difference between what they are offered in financial aid and their balance for the Spring 2024 semester.

2. When does the prepay period of enrollment begin for the Spring 2024 semester?

Answer: The prepay period of enrollment for the Spring 2024 semester will begin on January 26, 2024. Students that register during **PREPAY** are required to prepay tuition prior to enrolling in classes. Late Add and Late Registration fees may apply. For more information, please visit the Student Business Services website.

3. Will the Office of Financial Aid host workshops for the 2024-2025 CADAA/FAFSA application?

Answer: The Office of Financial Aid will be hosting several workshops and events for current and prospective CSUF students virtually and in person. Please visit our <u>website</u> for the exact dates and times. The link below will direct you to our website where you can locate the workshop links.

https://www.fullerton.edu/financialaid/general/applying.php

4. When is the priority deadline for the 2024-2025 CADAA/FAFSA Applications?

Answer: The 2024-2025 <u>California Dream Act Application (CADAA)</u> / <u>Free Application for Federal Student Aid (FAFSA)</u> application opened on December 31, 2023, and the <u>priority</u> <u>deadline is April 2, 2024</u>. We recommend that all eligible students submit the application by the April 2, 2024 priority deadline to maximize their financial aid.

5. When will financial aid disbursements begin for the Spring 2024 semester?

Answer: Spring 2024 financial aid <u>disbursements</u> began on **January 10, 2024**. Financial aid disbursements will continue throughout the semester on a rolling basis. Please note that financial aid disbursements are subject to number of units students are enrolled in for the semester and financial aid eligibility.

6. Why have I not received my financial aid award?

Answer: If you have not received a Spring 2024 financial aid offer, your 2023-2024 financial aid application may still be under review. Please review your CSUF Student Homepage to ensure that all requested financial aid documents have been submitted. Additionally, please ensure that you have submitted a 2023-2024 FAFSA or CADAA and list CSUF as your school of attendance.

7. How can I reinstate my Spring 2024 financial aid?

Answer: If you would like to reinstate previously canceled financial aid for Spring 2024, please submit an **Award Adjustment Appeal form.** This form can be located on our financial aid webpage under the "Forms and Appeals" tab. Please select "Reinstate my Spring '24 awards" and provide a signature on the form. Once completed, please submit the document to our office for review. Please note the current turnaround for document processing is 4-6 weeks.

8. Why do I have the "Mid-Year Transfer Monitoring" hold on my account?

Answer: Students transferring into CSUF for the Spring 2024 semester may be seeing this hold on their CSUF Student Homepage. The "Mid-Year Transfer Monitoring" hold indicates that our office needs to review your financial aid eligibility in coordination with the college or university you are transferring from. As our office works to remove these holds, please continue to monitor your CSUF student email for any updates that you may receive.

9. When will my Middle Class Scholarship 2.0 (MCS) disburse for the Spring 2024 semester? Answer: MCS will begin disbursement after Spring 2024 census has taken place. The census date this semester is February 20, 2024. Please note that MCS award amounts are subject to eligibility and enrollment at CSUF on the census date.