# **HRDI CUSTOMER SATISFACTION SURVEY 2021**

# **ACADEMIC HUMAN RESOURCES**

#### **Department Overview**

The Academic Human Resources office is responsible for appointments and compensation efforts for faculty, lecturers, and teaching assistants (TA)/graduate assistants (GA)/instructional student assistants (ISA).

#### **Strengths**

- Polite & Courteous Staff
- Professional Staff
- Communicates Effectively

### **Opportunities for Improvement**

- Easy to Find Information on Website
- Website is Easy to Navigate
- Making Improvement in Services



Overall respondents /486





80.6% Making Improvement in Services

## Satisfaction with Department Services

