HRDI CUSTOMER SATISFACTION SURVEY 2021 PAYROLL SERVICES

Department Overview

Payroll services is responsible for processing employee pay and absence management.

Strengths

- Polite & Courteous Staff
- Professional Staff
- Knowledgeable Staff

Opportunities for Improvement

- Easy to Find Information on Website
- Website is Easy to Navigate
- Making Improvement in Services



225 Overall respondents



86.2% Overall satisfaction



77.2% Making Improvement in Services

Satisfaction with Department Services

