

HRDI CUSTOMER SATISFACTION SURVEY 2022

ACADEMIC HUMAN RESOURCES

Department Overview

The Academic Human Resources office is responsible for appointments and compensation efforts for faculty, lecturers, and teaching assistants (TA)/graduate assistants (GA)/instructional student assistants (ISA).

Strengths

- Polite & Courteous Staff
- Professional Staff
- Understands My Needs & Requirements

Opportunities for Improvement

- Easy to Find Information on Website
- Makes it Easy to Handle My Request
- Result Meets My Needs & Requirements

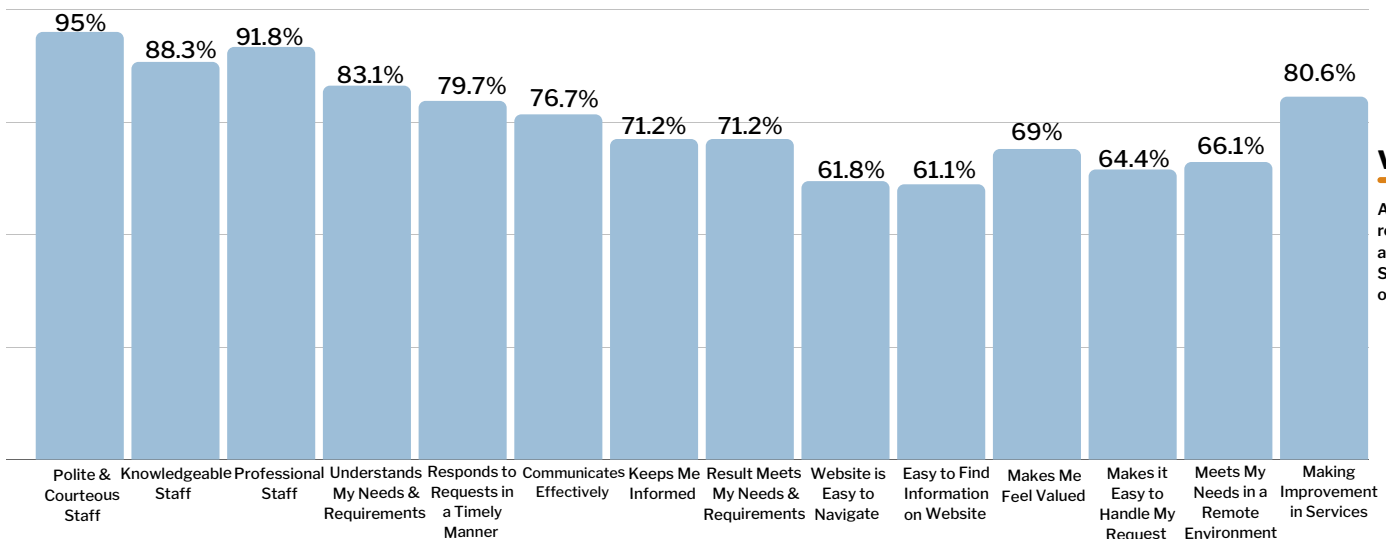


61/489
Overall respondents



63.9%
Overall satisfaction

Satisfaction with Department Services



VALUES

Aggregate data of respondents who answered Somewhat Satisfied, Satisfied, or Very Satisfied.