

HRDI CUSTOMER SATISFACTION SURVEY 2022

COMPENSATION SERVICES

Department Overview

The Compensation Services office is responsible for staff/management classification reviews, in-range progressions, reassignments, and time base changes.

Strengths

- Meets My Needs in a Remote Environment
- Polite & Courteous Staff
- Knowledgeable Staff

Opportunities for Improvement

- Easy to Find Information on Website
- Website is Easy to Navigate
- Result Meets My Needs & Requirements



91/489
 Overall respondents



63.7%
 Overall satisfaction

Satisfaction with Department Services

