

RISK MANAGEMENT

Department Overview

The Risk Management office is responsible for insurance, litigation/claims management, contract review, risk assessments, risk constitutions, international travel, employment visas, permanent residency, document retention, and record requests.

Strengths

- Polite & Courteous Staff
- Makes Me Feel Valued
- Website is Easy to Navigate

Opportunities for Improvement

- Communicates Effectively
- Responds to Requests in a Timely Manner
- Keeps Me Informed

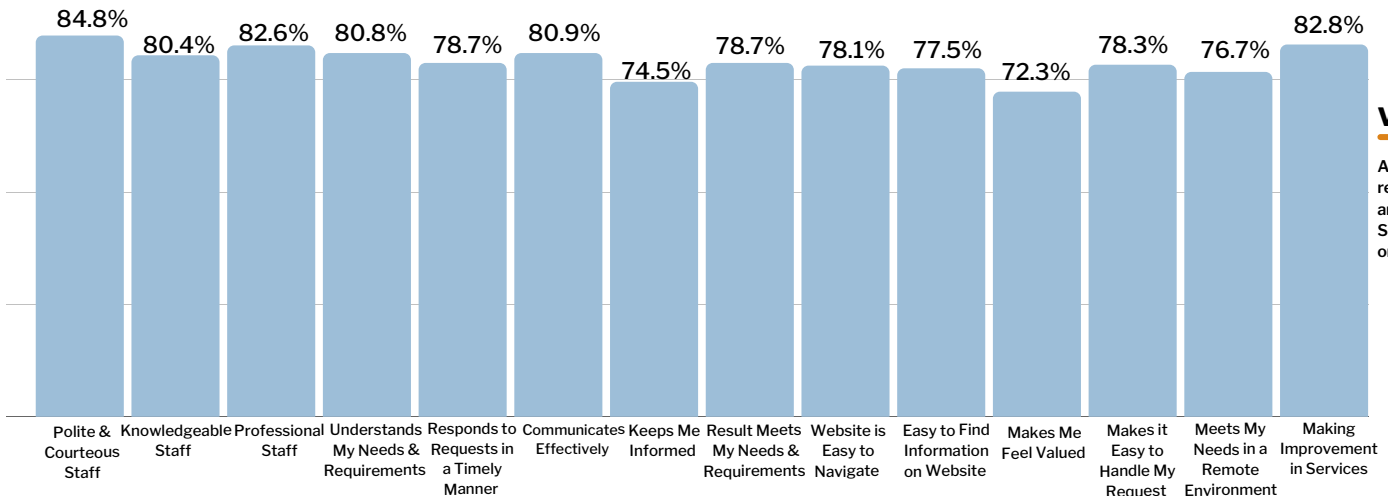


51 /489
 Overall respondents



78.4%
 Overall satisfaction

Satisfaction with Department Services



VALUES

Aggregate data of respondents who answered Somewhat Satisfied, Satisfied, or Very Satisfied.