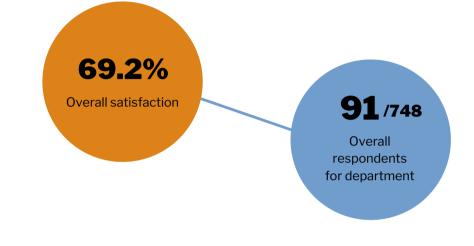


### HRDI CUSTOMER SATISFACTION SURVEY 2020 RESULTS SUMMARY

## **COMPENSATION SERVICES**

#### **Department Overview**

The Compensation Services office is responsible for staff/management classification reviews, in range progressions, reassignments, and time base changes.



### **Customer Positive Experiences** via Open Ended Responses

- Responsiveness
- Flexibility
- Task Completed to Satisfaction

#### Customer Suggestions for Improvement via Open Ended Responses

- Compensation
- Transparence
- Process

# SATISFACTION WITH DEPARTMENT SERVICES

## COMPLETION TIME OF DEPARTMENT SERVICES

