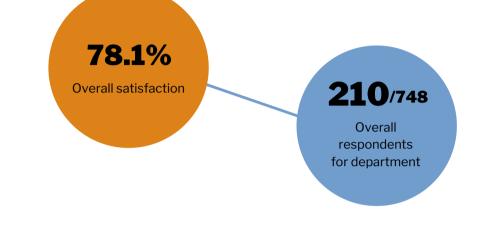


HRDI CUSTOMER SATISFACTION SURVEY 2020 RESULTS SUMMARY

DIVERSITY, INCLUSION & EQUITY PROGRAMS

Department Overview

The office of Diversity, Inclusion and Equity Programs is responsible for diversity and equity efforts, discrimination, harassment, retaliation (DHR) meetings and training as well as faculty search training and requisition review.



Customer Positive Experiences via Open Ended Responses

- Staff understood customer needs
- Training
- Informative

Customer Suggestions for Improvement

- Result met customer needs
- Time of completion
- Time to respond to a request

SATISFACTION WITH DEPARTMENT SERVICES

COMPLETION TIME OF DEPARTMENT SERVICES

