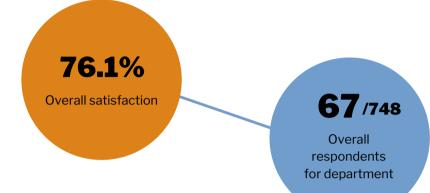


HRDI CUSTOMER SATISFACTION SURVEY 2020 RESULTS SUMMARY

LABOR/EMPLOYEE RELATIONS

Department Overview

The Labor/Employee Relations office is responsible for faculty and staff/management labor relations.



Customer Positive Experiences via Open Ended Responses

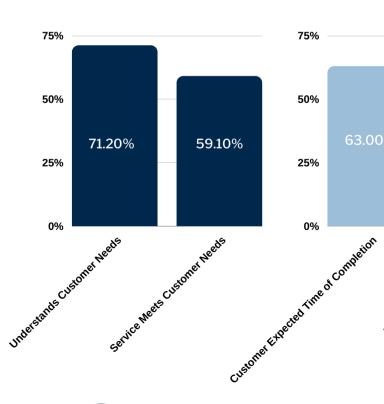
- Helpful
- Responsiveness
- Questions Answered

SATISFACTION WITH DEPARTMENT SERVICES

COMPLETION TIME OF DEPARTMENT SERVICES

Actual Time of Completion

3 days or less





- Communication
- Staffing

