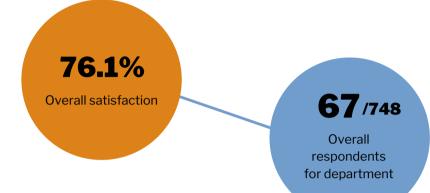


### HRDI CUSTOMER SATISFACTION SURVEY 2020 RESULTS SUMMARY

# LABOR/EMPLOYEE RELATIONS

#### **Department Overview**

The Labor/Employee Relations office is responsible for faculty and staff/management labor relations.



## Customer Positive Experiences via Open Ended Responses

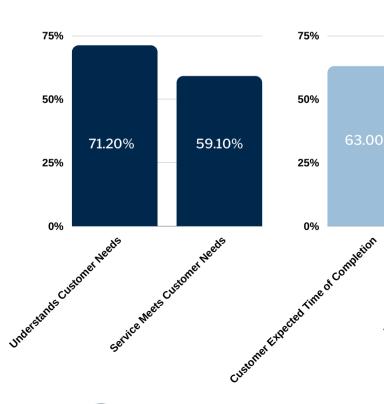
- Helpful
- Responsiveness
- Questions Answered

### SATISFACTION WITH DEPARTMENT SERVICES

# COMPLETION TIME OF DEPARTMENT SERVICES

Actual Time of Completion

3 days or less





- Communication
- Staffing

