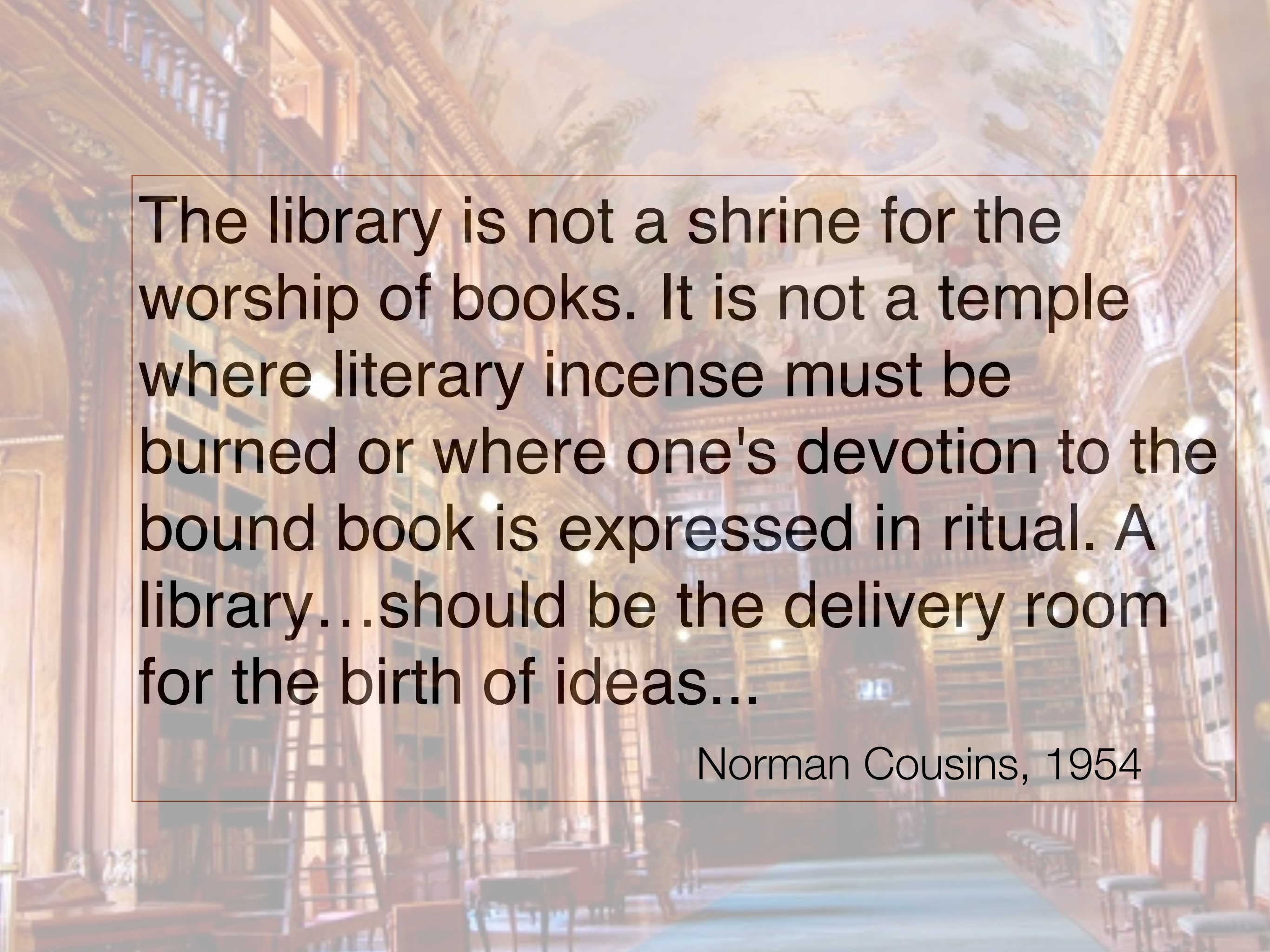




Pollak Library Transitions

Academic Affairs/Academic
Senate Retreat
August 16, 2011

The background image shows a vast, multi-story library with a high, vaulted ceiling. The walls are lined with tall wooden bookshelves filled with books. A central aisle with a light-colored carpet runs through the middle. The lighting is warm and ambient, highlighting the architectural details and the scale of the space.

The library is not a shrine for the worship of books. It is not a temple where literary incense must be burned or where one's devotion to the bound book is expressed in ritual. A library...should be the delivery room for the birth of ideas...

Norman Cousins, 1954

Library Expenditures per Student



UC Irvine
\$920



Cal State Fullerton
\$202

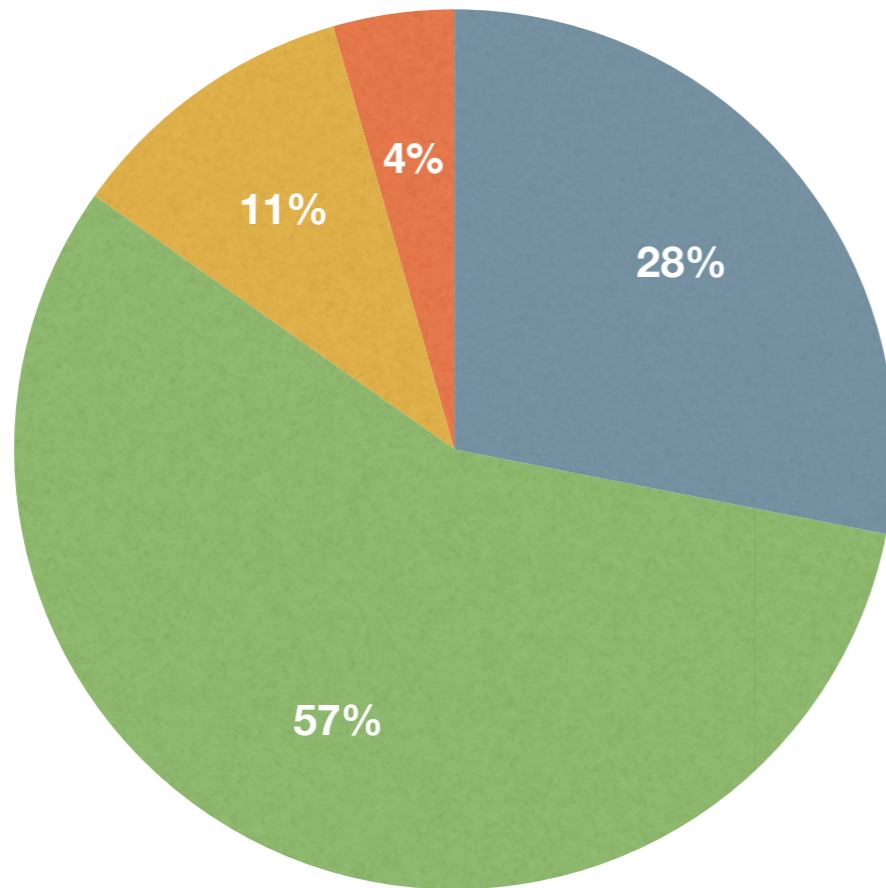


Fullerton College
\$8

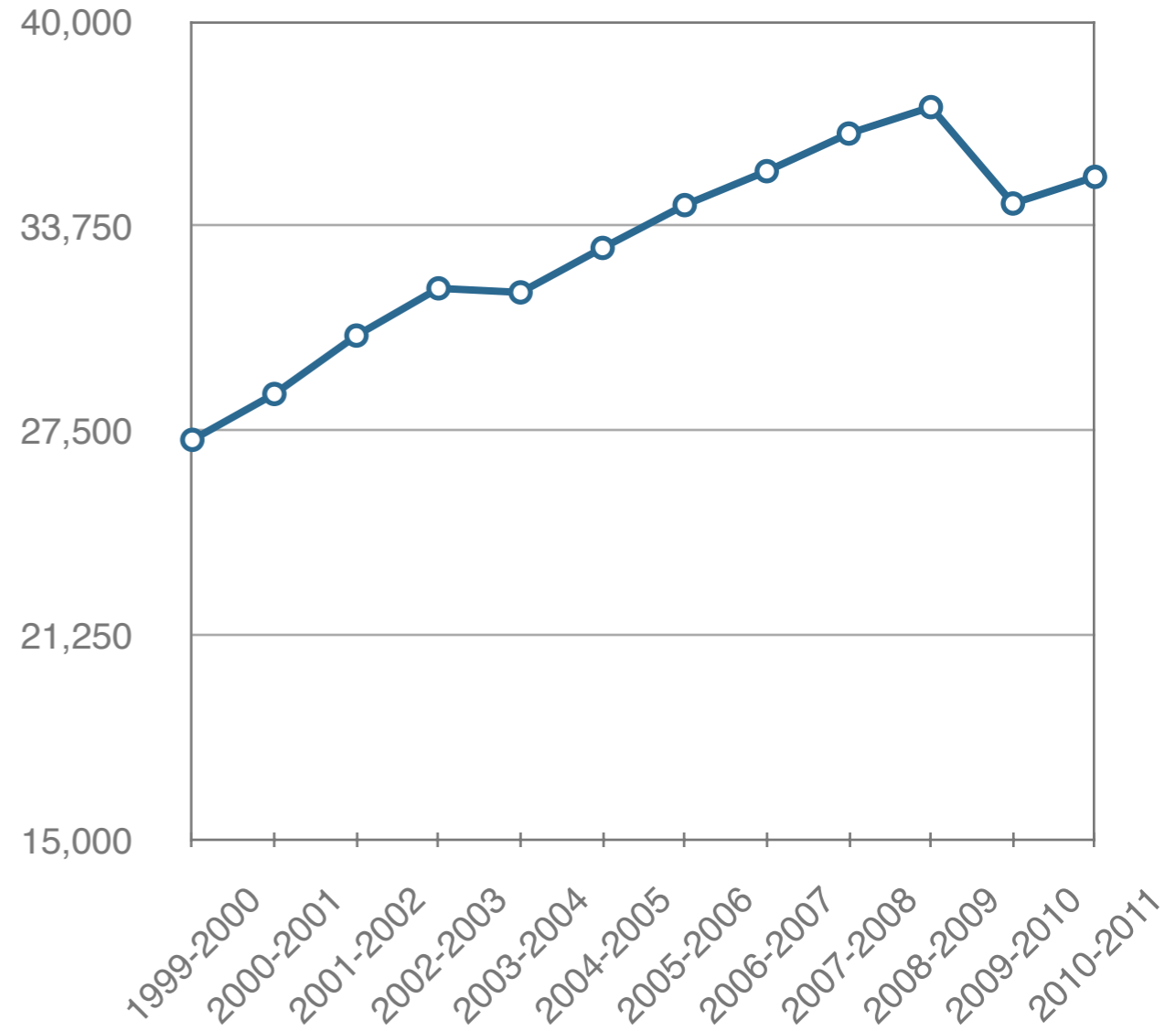
Our Primary Users

● Lower Division ● Upper Division ● Graduate ● Faculty

Main campus groups, 2010-11



○ Total Headcount
Student enrollment, 1999-2011



Evolving from the Traditional Library to the 21st c. Library



Cal Poly, 2011

- **Collections**
- **Space**
- **Personnel**

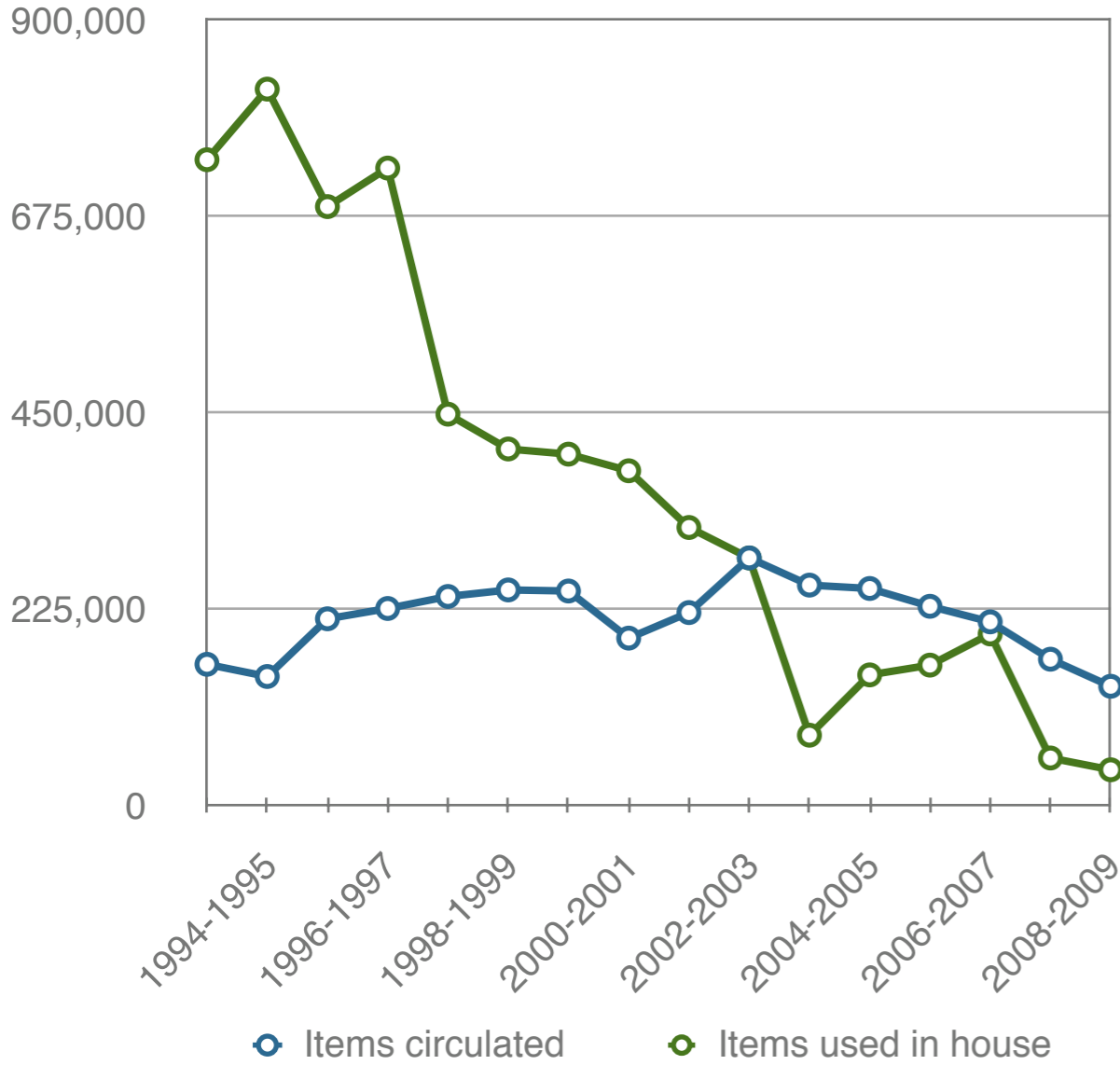


Pollak Library c. 1960s

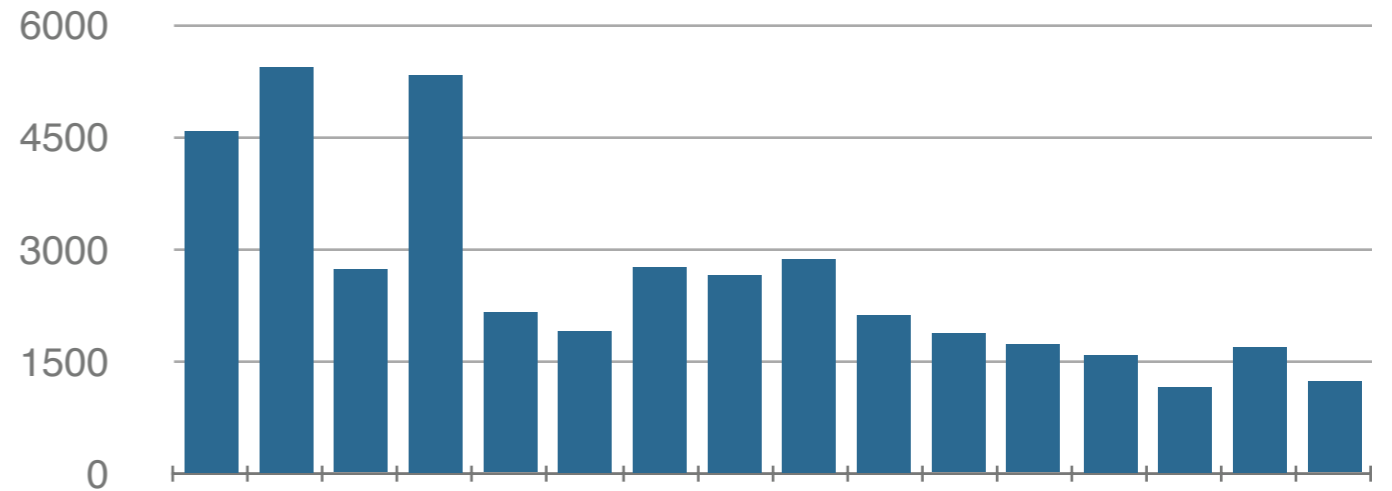
Traditional Library Trends



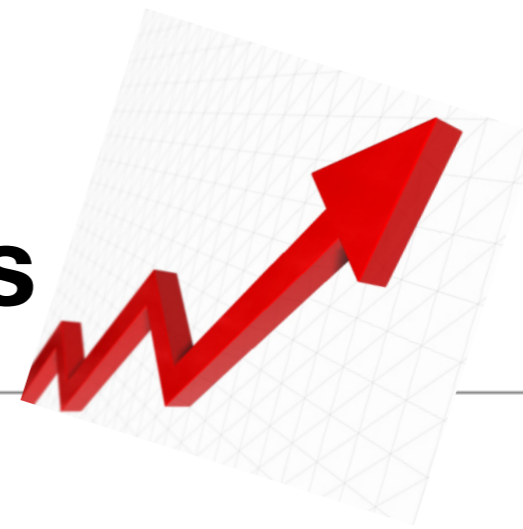
Use of the Physical Collections, 1994-2010



Reference Transactions in a typical week, 1994-2010



21st Century Library Trends



Website visits **968,731**

Web page views **2,189,472**

Link resolver requests (SFX) **657,457**

Interlibrary loan requests **28,073**

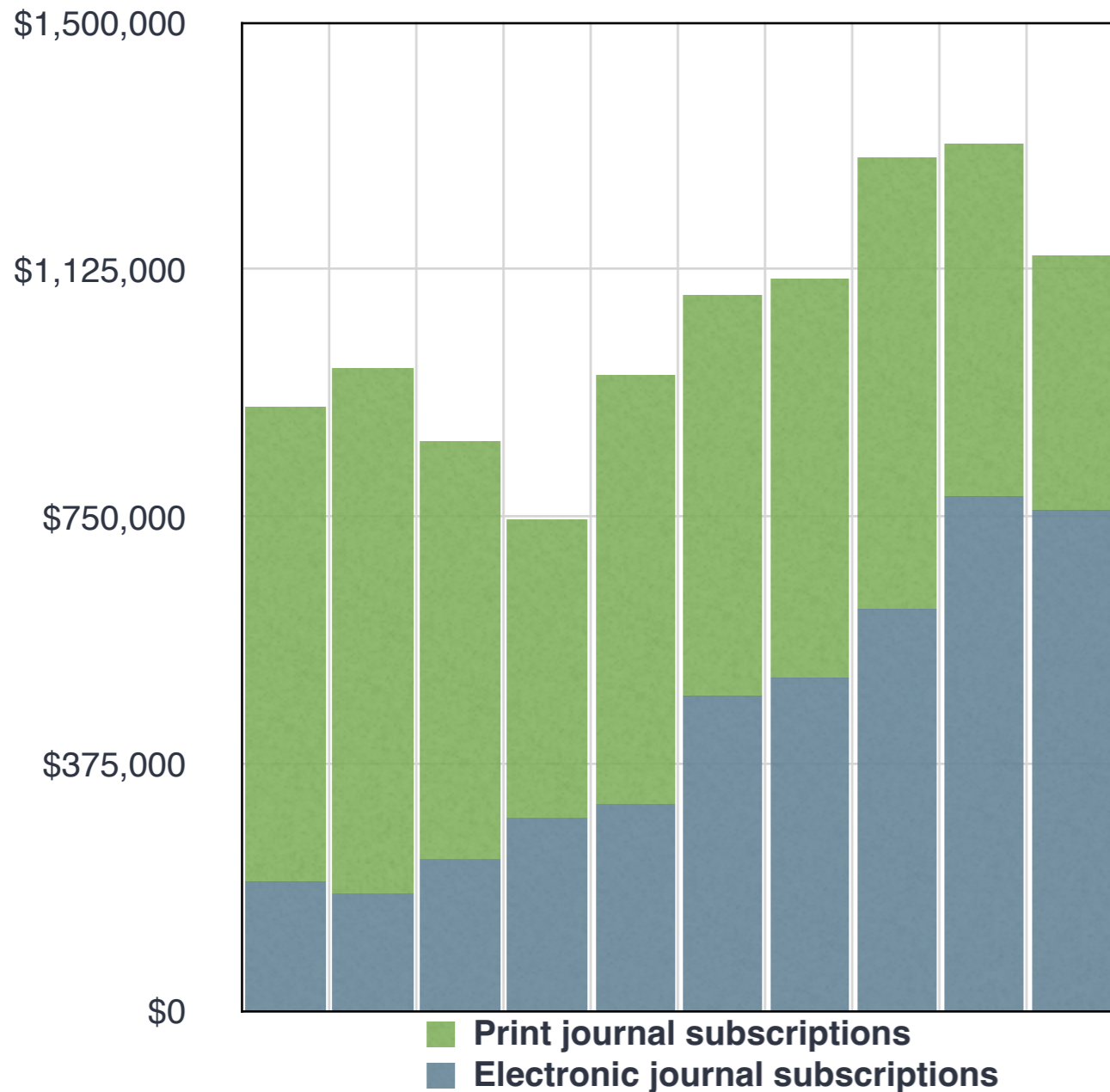
Gate count in typical week **91,048**

Collection transitions

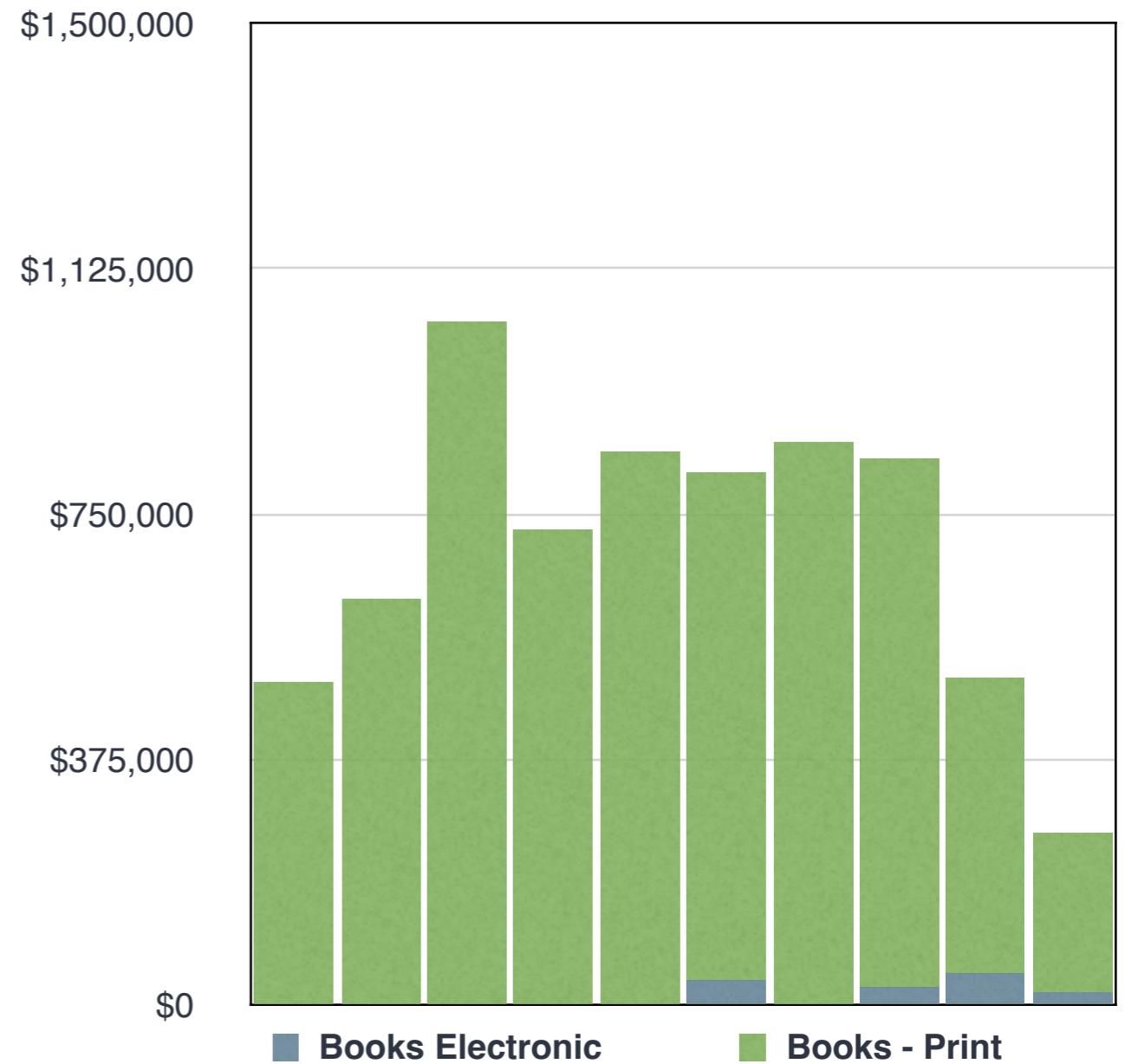
21st Century Collection Building



Journal subscription costs, 2000-2010



Book costs, print and electronic, 2000-2010





Leveraging \$\$ through CSU consortial licensing of electronic resources

Systemwide Cost Savings in 2010-2011

\$7.5 million

Number of journal titles available to CSUF thanks to centralized purchasing

35,111 titles

The Limits of Open Access

- The Library makes available almost 30,000 open access or free publications
- The Library is willing to collaborate on open access initiatives at CSUF, but campus buy-in is required.
- Most scholarly publishing requires licensing or purchase because the publishers own the copyright.



"Just in case" book purchasing

**Sample of about 70,000 books from
several call number ranges**

Books purchased in last ten years

About 70% of books circulated

Demand driven acquisition -

Just in time instead of just in case

Faculty requests

Buy Not Borrow

RightsLink



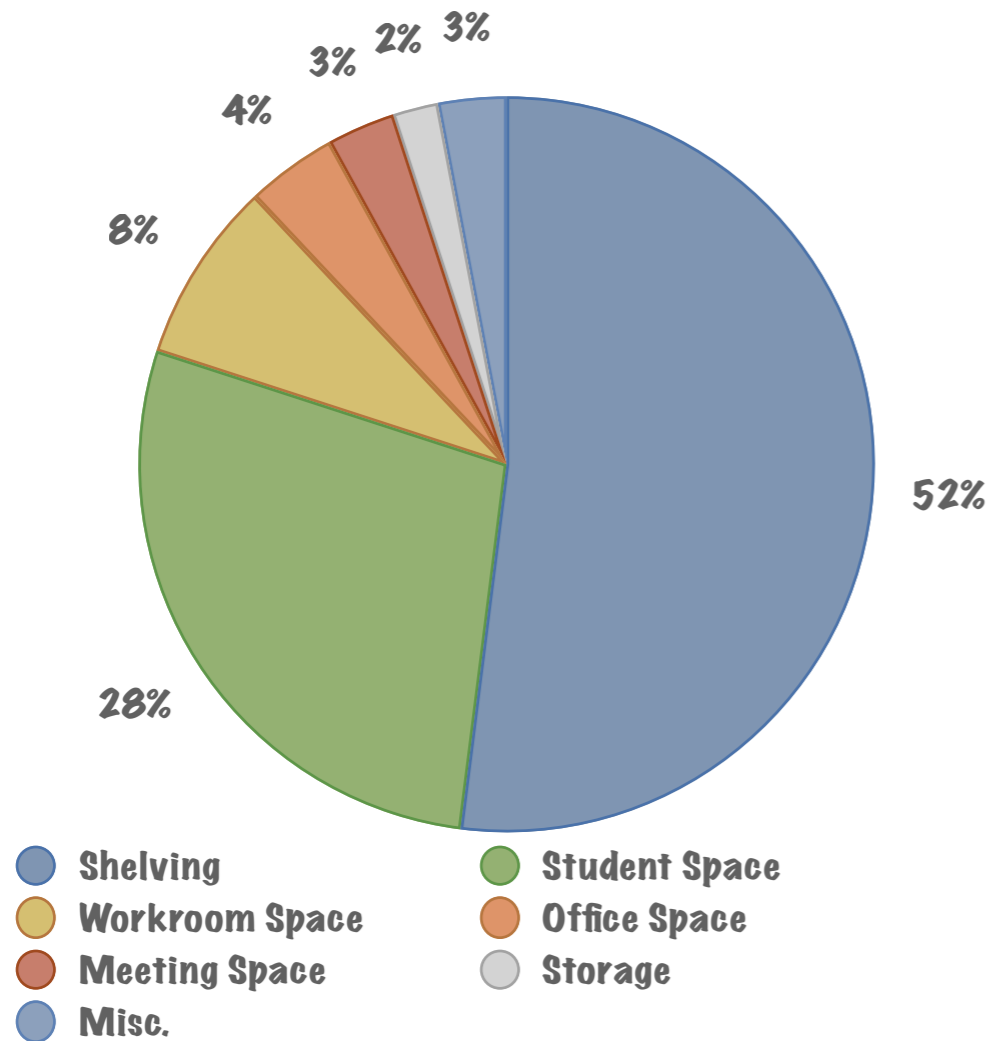
Ebook Library

Technology in the service of knowledge

Space transitions

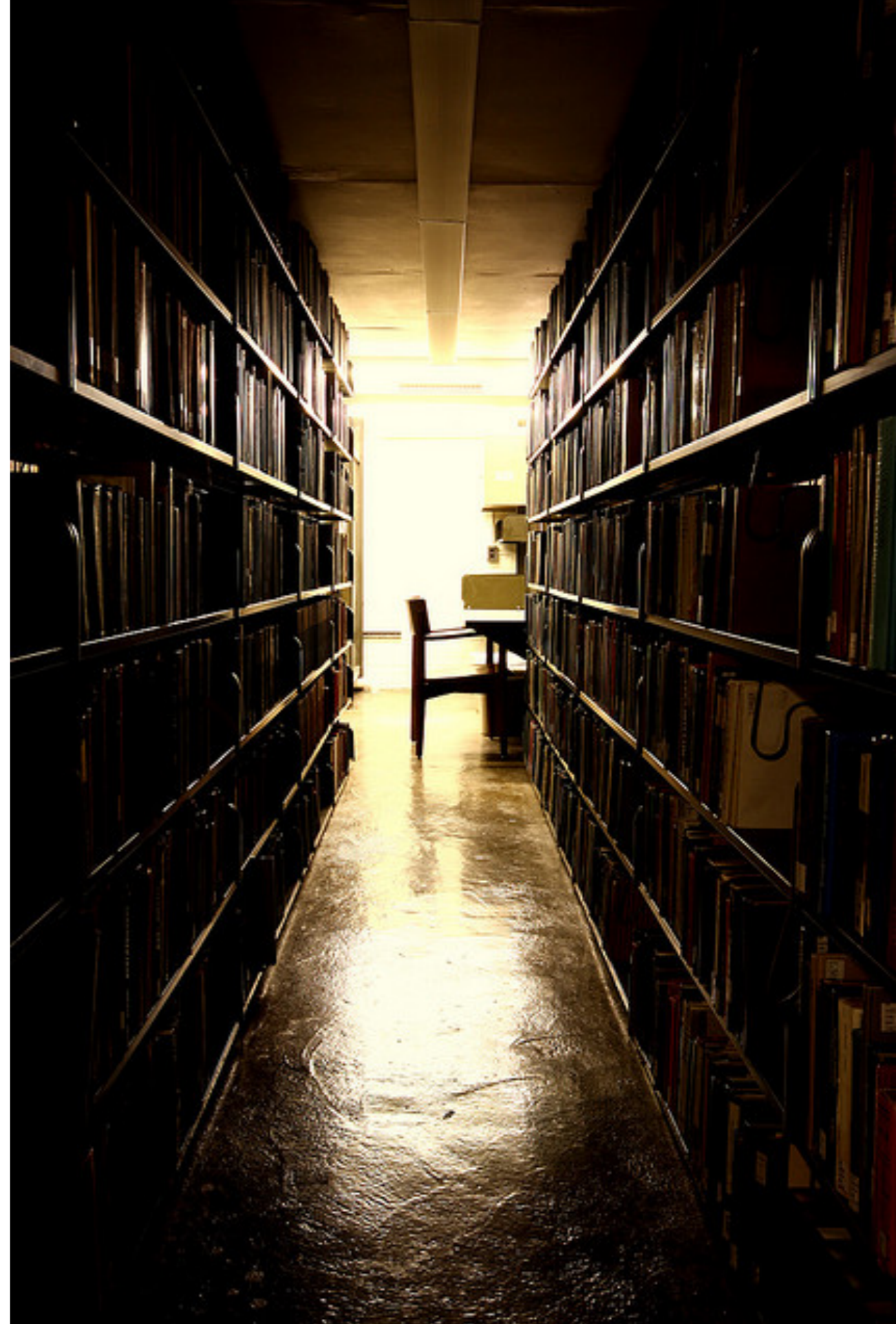


"Right-sizing" physical collections



**Where are the low use
collections?**

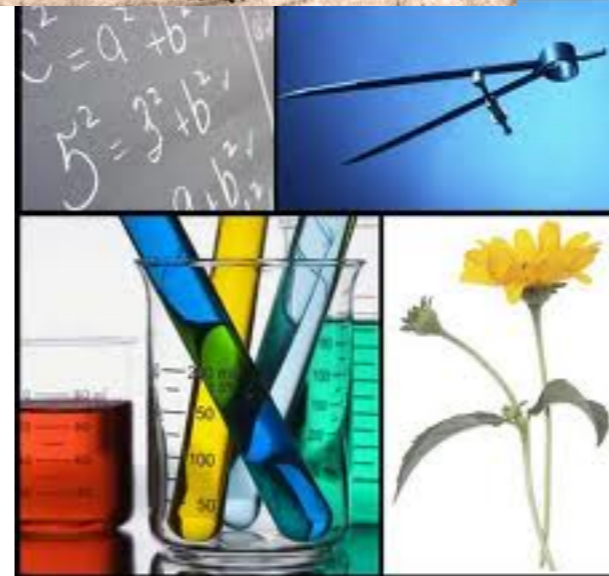
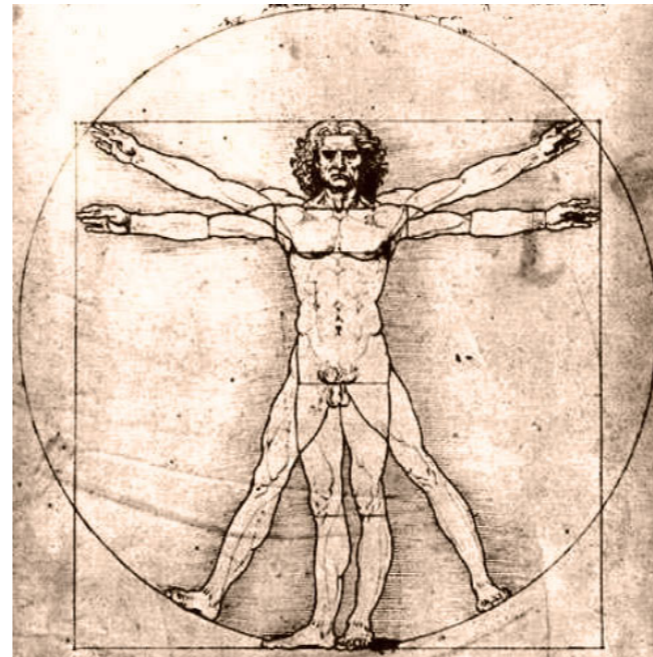
**Do they occupy space better
utilized in other ways?**



The Disciplines: One size does not fit all

Sciences and social sciences dependent on journal literature.

Humanities and the arts more dependent on books and primary sources, like archival collections

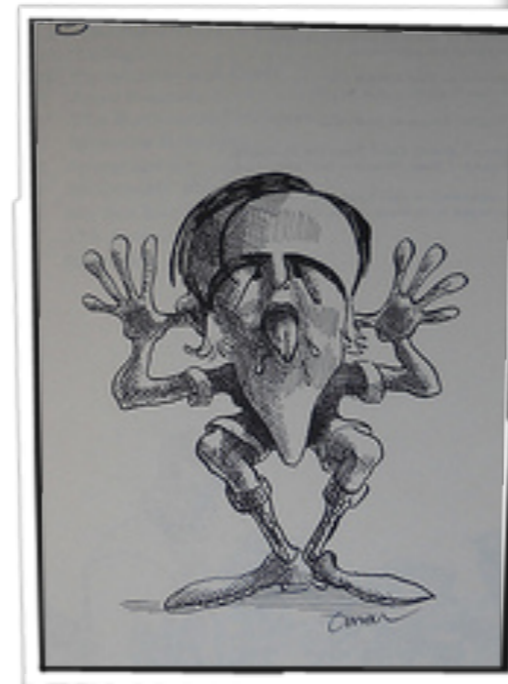


University Archives and Special Collections

An area in the library where physical collections are likely to grow substantially.

A joint, climate controlled, archival facility is planned for the sixth floor to be shared with the Center for Oral and Public History.

Digitization projects will improve access to the most important collections.



TOTAL VALENCIAS	TOTAL LEMONS	FRANCES	GARDEN GROVE	GOLDEN WEST	OLIVE HEIGHTS
561					
561					
561				561	
561				561	
550					
150		150			
100				100	



Library Space as Learning Space



Quiet study space



Collaborative space



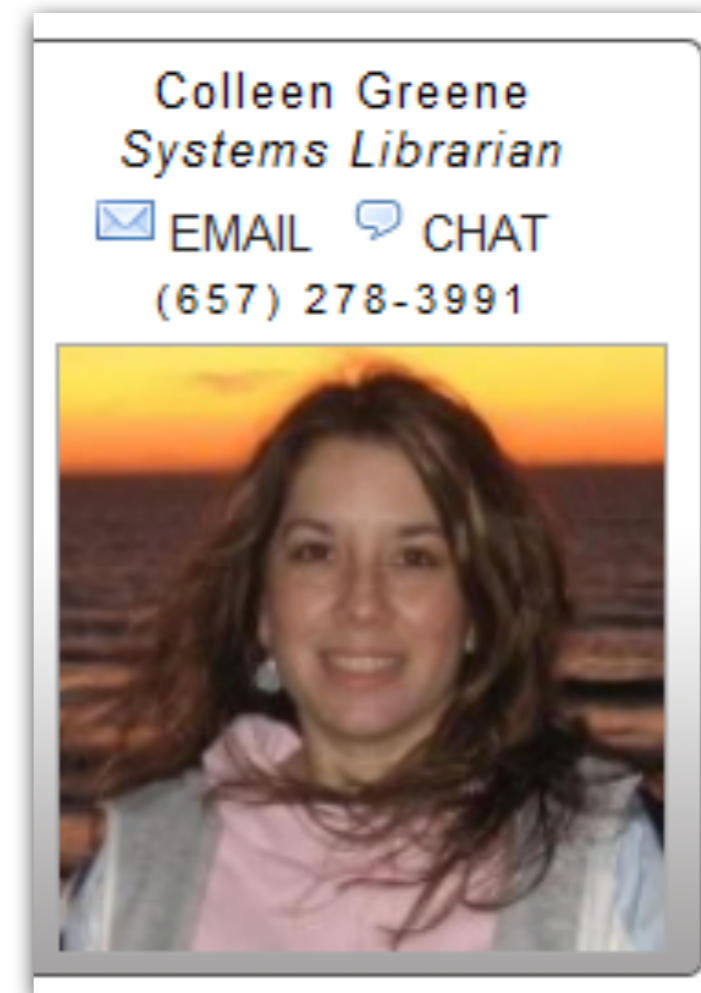
Computer space



Social space

Personnel Transitions

- From item-by-item processing of physical materials to **global management** of electronic resources
- From large numbers of staff to leaner staff with **more expertise**, especially in the disciplines and technology
- From staffing of library service points to **embedded** librarians



Moving forward: Our challenges



CSU Comparisons

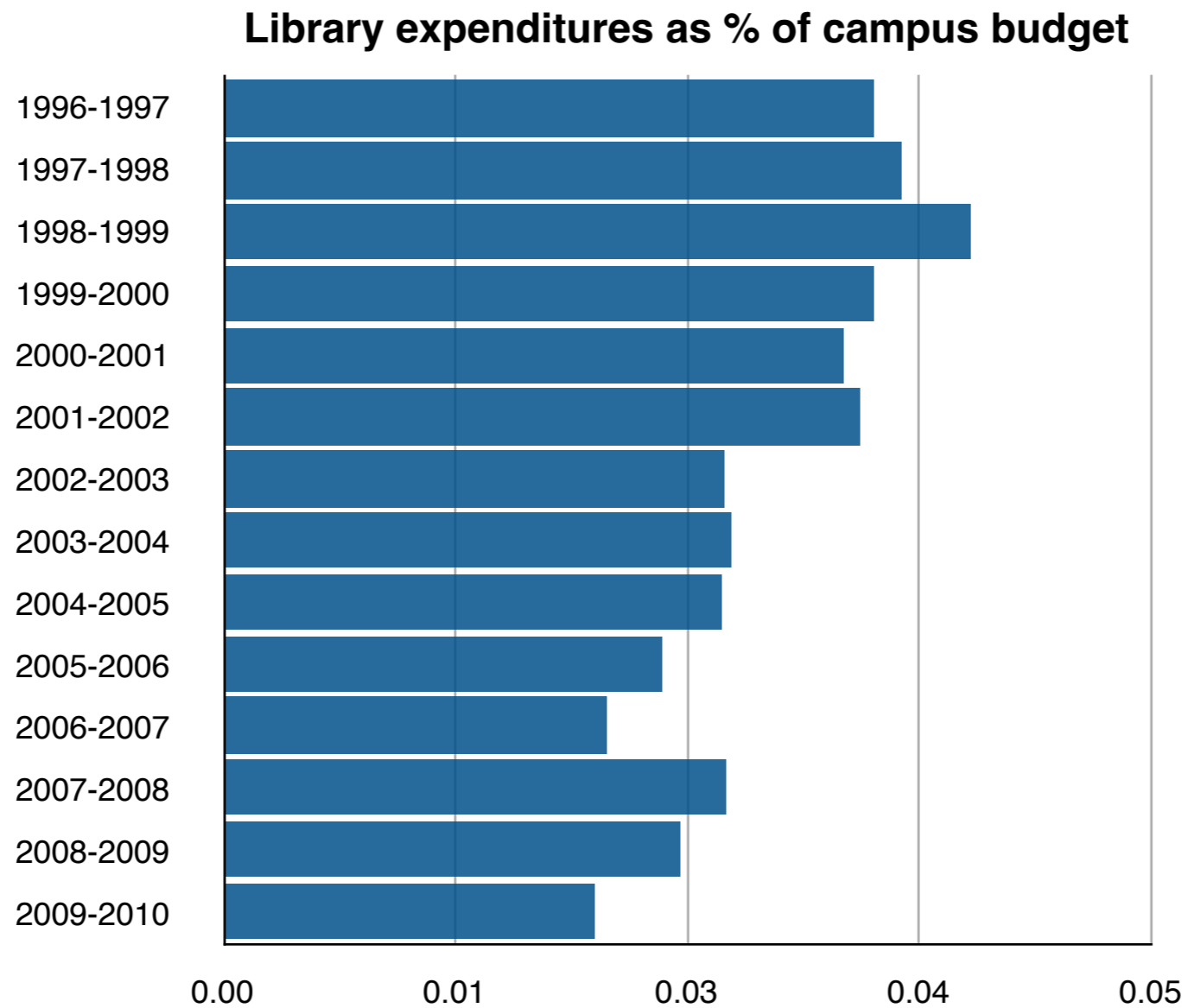
Number of students enrolled: #1 out of 23 campuses

Total library expenditures: #8 out of 23 campuses

Number of staff: #9 out of 23 campuses

The number of staff per student: #23 out of 23 CSU campuses

Paying for the 21st century Library



Building on our strengths



Usage of electronic resources: #1 out of 23 CSU campuses

Inflation money

Highest level of customer satisfaction: #1 out of 7 CSU campuses surveyed

WASC Commendation

Flexible and committed faculty, staff and administrators

Parting thought

A university is just a group of buildings around a library.

Shelby Foote



Okay, so we exaggerate...