

PLACENTIA-LINDA HOSPITAL GENERAL ORIENTATION TEST

Name: _____ School: _____ Date: _____

Mark Correct Answers – Read carefully, some questions have more than one answer.**MISSION STATEMENT:**

1. What is the Mission Statement of Placentia-Linda Hospital:

BODY MECHANICS:

2. Your computer work station should be ergonomically correct to prevent musculoskeletal discomfort both at work and at home.
- True
 - False

EMPLOYEE HEALTH:

3. Injuries must be reported:
- Within 72 hours
 - Immediately (STAT)
 - Within 24 hours
 - Within 7 days

INFECTION CONTROL:

4. You should protect yourself from all body fluids, from all patients, at all times by utilizing standard precautions.
- True
 - False

NATIONAL PATIENT SAFETY GOALS:

5. To reduce the risk of patient harm, resulting from falls, caregivers should:
 - Make sure that all four bed side rails are in up position
 - Utilize 4 point leather restraints
 - Implement a fall reduction program including an evaluation of the effectiveness of the program.
 - Hold all medications which make the patient drowsy

6. Patient identification must be verified using the patient name and date of birth prior to:
 - Withdrawing blood samples
 - Prior to the initiation of any/all invasive procedures
 - Prior to administration of medication and/or blood products
 - Before providing care, treatment or services

7. When do you wash hands or use alcohol gel?.
 - Before patient contact
 - Before aseptic task
 - After body fluid exposure risk
 - After patient contact
 - After contact with patient surroundings

ENVIRONMENT OF CARE:

8. What do you do if there is a fire in your work area?
 - Leave in a quick but calm manner
 - Wait for someone to give you instructions
 - RACE – Rescue all patients from the immediate area
Activate the nearest fire alarm and call 2020
Confine the fire by closing the doors
Extinguish the fire, if small and manageable

 9. To properly use a fire extinguisher you should always:
-

10. What do the following codes stand for?

- Code Blue _____
- Code Gray _____
- Code Orange _____
- Code Pink _____
- Code Purple _____
- Code Red _____
- Code Silver _____
- Code Triage _____
- Code White _____
- Code Yellow _____
- Code Green _____

PAIN MANAGEMENT:

11. All in-patients are assessed for pain only on admission.

- True
- False

RESTRAINTS:

12. A physician's order for "restraints prn" may be accepted:

- If they indicate the type of restraint to be used
- Never
- Only if the order is from a psychologist
- When the patient is confused

ABUSE REPORTING:

13. All known or suspected instances of physical abuse, abandonment, isolation, financial abuse, or neglect must be reported:

- Within 24 hours
- Within two working days
- Immediately, or as soon as possible
- Never, they must advise their supervisor

HIPAA:

14. Employees working in healthcare can share patient information they overhear at work if:

- The patient is a famous person
- The patient has given consent, or the individual's job requires them to share
- The patient is a relative of the employee
- The patient is a friend of the employee

15. If you suspect that someone is not following the Privacy Policies and Procedures, you should report this to your supervisor or your Hospital Compliance Officer.
- True
 - False
16. You can safeguard the confidentiality of patient information by:
- Double-check: fax numbers before faxing, patient armband, each piece of paper before releasing, patient consent or object before disclosing info with visitors of the patient
 - Making sure that your access IDs and passwords are not shared with others
 - Making sure medical records and/or paper containing health information are not left on the top of nursing station counters accessible to the public
 - Making sure you do not access a patient chart that is not necessary for you to perform your job duties

PERFORMANCE IMPROVEMENT / RISK MANAGEMENT / Joint Commission

17. In the event of an incident, variance, or occurrence; such as medication errors; patient, staff or visitor falls; or absence of Informed Consent prior to surgery/invasive procedure; all staff may report by:
- Informing your Director/Manager/Supervisor and documenting the incident
 - Completing the Occurrence Report Form if eSRM is unavailable
 - Log on to eTenet and enter “eSRM” in the “Patient Safety” box area

CORE MEASURES:

18. Placentia-Linda Hospital reports abstracted data on the following CORE Measures:
- Acute Myocardial Infarction – AMI
 - Congestive Heart Failure – CHF
 - Pneumonia – CAP
 - Surgical Care Infection Prevention – SCIPs
 - Open Heart – CABGs

PATIENT RIGHTS:

19. In April 2012, the Centers for Medicare and Medicaid Services and The Joint Commission added language to the Patient Bill of Rights regarding the a patient’s visitation rights to be free of discrimination, and the right for a chaperone to be present during sensitive examinations and treatments. Under the Patient Rights to request a chaperone, the patient (shade in all that apply):
- Has the right to be part of their plan of care and understand what treatment or procedure they will undergo.
 - May request a healthcare provider of the same gender perform the treatment or procedure.
 - May request that a family member act as the chaperone instead of another healthcare provider.
 - All of the above.